

Hanning Homes Safeguarding Policy

Hanning Homes is dedicated to providing a safe, respectful, and caring environment for all residents. We believe that safeguarding the health, dignity, and welfare of those in our care is our primary responsibility. This policy outlines our commitment to protecting residents from harm and ensuring their rights, safety, and well-being in all aspects of care.

Scope of Policy

This safeguarding policy applies to all staff members, volunteers, contractors, residents, families, and any other individuals associated with Hanning Homes. It is intended to protect all residents from any form of abuse, neglect, or exploitation and to provide clear guidance on reporting and handling safeguarding concerns.

Our Commitment to Safeguarding

1. Zero Tolerance for Abuse

Hanning Homes adopts a zero-tolerance approach to abuse, neglect, and any form of harm. We are committed to creating a culture of vigilance, transparency, and respect that prioritizes the welfare of all residents.

2. Empowering Residents and Their Families

We promote an open environment where residents feel safe and empowered to voice any concerns. We also encourage families to be actively involved in their loved one's care and to report any safeguarding concerns they may have.

Types of Abuse Addressed

We are committed to identifying and preventing various types of abuse, including but not limited to:

- **Physical Abuse**
- **Emotional or Psychological Abuse**
- **Financial Abuse**
- **Neglect and Self-Neglect**
- **Sexual Abuse**
- **Institutional Abuse**

Policies and Procedures for Safeguarding

1. Recruitment and Training

- **Staff Recruitment:** All staff and volunteers undergo a rigorous recruitment process, including thorough background checks, references, and DBS (Disclosure and Barring Service) checks.
- **Ongoing Training:** Staff receive regular safeguarding training, ensuring they understand the signs of abuse, reporting procedures, and best practices for resident safety and dignity.

2. Reporting and Managing Concerns

- **Reporting Procedures:** All safeguarding concerns, whether raised by residents, staff, or families, must be reported promptly to the designated Safeguarding Lead, Charlie Vaughan-Lee.
- **Confidentiality and Sensitivity:** Any report of abuse is handled with strict confidentiality and sensitivity to protect those involved.
- **Response and Action:** Reports of abuse or neglect are investigated thoroughly, and if necessary, reported to the relevant authorities, such as local Adult Safeguarding Boards or the Care Quality Commission (CQC).

3. Resident-Centred Approach

We commit to supporting residents by:

- Listening to and respecting their concerns and preferences.
- Providing clear information on safeguarding rights and available support services.
- Involving residents and their families in decision-making processes wherever possible.

4. Risk Assessment and Prevention

We conduct regular risk assessments to identify potential safeguarding risks and put preventive measures in place. These include:

- Regular monitoring of care practices and resident well-being.
- Ensuring safe handling and administration of medications.
- Implementing clear financial safeguarding practices to protect residents from exploitation.

5. Whistleblowing

Our Whistleblowing Policy encourages staff and volunteers to report any wrongdoing or safeguarding concerns without fear of reprisal. We take all whistleblowing reports seriously and ensure they are investigated and acted upon.

6. Working with External Agencies

Hanning Homes maintains strong partnerships with local authorities, healthcare providers, social services, and regulatory bodies to uphold high safeguarding standards. We work closely with these agencies in the event of a safeguarding concern or investigation.

Monitoring and Review

The board of directors and management team at Hanning Homes are responsible for overseeing the implementation and effectiveness of this policy. This safeguarding policy is reviewed annually or as needed to reflect changes in law, best practices, or organizational requirements.

Contact Information

If you have any concerns about the safety or welfare of a resident, please contact our Safeguarding Lead at ops@hanninghomes.com. We are here to listen, support, and take necessary action.

Hanning Homes is committed to creating a secure and nurturing environment where residents feel valued, safe, and respected.